BATHPROS NORTHWEST

2027 Homeowners

10 Questions Every Homeowner Should Ask Before Hiring a Bathroom Remodeler

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The 10 Questions That Protect Homeowners

STOP! Before signing any agreement for a bath or shower remodeling project, make sure you're asking the right questions.

If something goes wrong a year or two after installation, the question becomes:

Will the company you hired still be there to stand behind their work?

Here are 10 questions every homeowner should ask before moving forward with any bathroom remodel:

✅ 1. Are You a Licensed Contractor in Oregon or Washington?

Ask for their contractor license number and verify it directly with your state's licensing board to ensure it is active and in good standing.

- **Oregon (CCB)**: https://search.ccb.state.or.us/search/ (*#210015*)
- **Washington (L&I)**: https://secure.lni.wa.gov/verify/ (*#BATHPPN760QH*)

✅ 2. Can You Put Everything You're Promising in Writing?

If it's not in writing, it doesn't exist. This includes materials, warranty coverage, installation methods, and scope of work. Verbal assurances offer no protection once the project is complete.

✅ 3. Where Are the Materials Made?

Do not rely on general statements like "Made in the USA" without clarification. Ask for documentation. Many products are marketed as American-made when only certain components meet that standard, while others are imported and rebranded.

✅ 4. Who Is Backing the Warranty?

Ask for specifics: Is the warranty backed by the installer, the manufacturer, or a third party? What exactly is covered? Who do you contact if there is an issue? Most importantly, get the warranty details in writing.

✅ 5. Who Will Actually Be Doing the Installation?

Is the work completed by trained employees or subcontracted crews? Consistency in installation directly impacts the long-term performance of your bathroom. If they can't give you a clear answer, that's a red flag.

✅ 6. What Does Your Waterproofing System Include?

This is one of the most critical parts of the entire project. Ask for a clear explanation of how moisture is managed behind the walls. General answers like "it's waterproof" are not enough.

✅ 7. Can I See Real Projects You've Completed Locally?

Look for real installations in your area, not just stock photos or generic portfolios. Pay attention to the quality of work, customer experience, and long-term feedback when available.

✅ 8. How Long Have You Been Operating Under This Business Name?

Research the company's history. Look for patterns such as multiple business names, recently formed LLCs, or dissolved/inactive entities. These can be signs of companies avoiding long-term accountability.

✅ 9. Can You Provide a Detailed Scope of Work?

Your quote should clearly outline the materials to be used, the installation process, the project timeline, and what is included or excluded. Vague proposals often lead to unexpected costs later.

✅ 10. What Happens If Something Goes Wrong After Installation?

Ask: Who do you call? How are issues handled? What is the response process? A professional company should have a clear, documented answer, not a vague promise.

Ready for a detailed, no-pressure estimate? Call Bath Pros NW at (360) 693-2284 today.

Final Thought

If a company can answer these questions clearly and put everything in writing, you are on the right track. If they hesitate, avoid specifics, or rely on verbal assurances, consider it a warning sign.

Advocate for Your Home. Advocate for Your Future Self.

Taking the time to ask the right questions now can save you thousands in the long run. If you have questions about a quote you've received or want a second opinion, we're here to help.

Contact Bath Pros NW today and move forward with confidence.

Sincerely,

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