



2026 Homeowners

10-Step Bath Remodel Checklist

(360) 693-2284

2026 Homeowner's 10-Step Checklist: What to Know Before Signing a Bathroom Remodel Agreement in Oregon & Washington

STOP! Before signing any agreement for a bath or shower remodeling project, ensure you're truly informed. This document is designed to help homeowners conduct due diligence before signing a contract. The bathroom remodeling industry encompasses both honest, high-quality local professionals and, unfortunately, high-pressure sales teams, lead brokers, and companies that promise the world but may not be around when you need them. Consider what it would be like trying to file a warranty claim with a dissolved company if something goes wrong in a year or two.

Here's that step-by-step checklist we recommend every homeowner should follow before signing any bath remodel agreement, period:

✓ 1. Verify the Company is a Licensed Contractor in Your State

Ask for their contractor license number and check it against your state's licensing board to confirm it's active and in good standing.

- **Oregon (CCB):** <https://search.ccb.state.or.us/search/> (#210015)
- **Washington (L&I):** <https://secure.lni.wa.gov/verify/> (#BATHPPN760QH)

✓ 2. Search the Business on the BBB and the Secretary of State Website

Look for unresolved complaints, patterns of rebranding, or dissolved LLCs that suggest the company is avoiding accountability.

- **BBB:** <https://www.bbb.org/search>
- **Oregon:** <https://sos.oregon.gov/business/Pages/find.aspx>
- **Washington:** <https://ccfs.sos.wa.gov/#/BusinessSearch>

✓ 3. Read Real, Local Reviews

Don't just look at review scores — read the comments. Focus on feedback from homeowners in your city, and check platforms like [Google](#), [BBB](#), and [Yelp](#). Unfortunately, some companies buy or manufacture reviews. Look for genuine experiences, pictures, videos, mentions of customer service, warranty support, and follow-up care, all of which are great signals of a healthy business.

✓ 4. Ask Who Will Actually Be Doing the Work

Is the installation done by full-time, trained employees, or by subcontracted crews and day laborers? If they can't tell you, that's a red flag.

✓ 5. Inspect the Materials (Not Just the Brochure)

Request a sample of the acrylic panels, shower base, and hardware. Where are the materials made? Are they American-made or low-cost, rebranded imports from overseas? Would you like to see and feel our materials? Visit our Vancouver showroom or request a free sample kit.

✓ 6. Understand the Warranty and Who Honors It

Don't settle for buzzwords. Ask: Who backs the warranty? The installer? A third-party manufacturer? Will they still be in business in 5 years? Get the warranty terms in writing — including what it covers, how long it lasts, and clear instructions on who to call if there's a problem.

✓ 7. Make Sure All Questions Are Answered Before Signing

Before moving forward, ensure you fully understand the design, materials, timeline, warranty, and total investment. A professional bath remodeler should clearly explain everything during your consultation so you can make a confident, informed decision.

✓ 8. Watch Out for Lead Sellers and Call Centers

Look for a local business address and phone number; it shouldn't be hidden or hard to find. If you're not speaking directly to the company doing the work, be wary; you're likely dealing with a lead generator. Ask: Is this the company that will install my bathroom?

✓ 9. Meet the Team — Confirm True Bath Remodeling Experts

Whenever possible, meet the company in person — whether at a showroom, a home show, or a local fair. Face-to-face conversations foster trust and offer valuable insights into how the company operates.

Also, ask what they specialize in. Are they focused experts in bathroom remodeling, or do they also offer services such as roofing, kitchens, siding, and patios? A company that specializes in bath and shower remodeling only is more likely to deliver better design, craftsmanship, and long-term results. At Bath Pros NW, this is all we do — and we do it well.

✓ 10. Ask for a Detailed Scope of Work in Writing

The quote should clearly list what's included: materials, demo, plumbing, timeline, disposal, and any exclusions. Vague proposals often lead to surprise upcharges later.

Ready for a detailed, [no-pressure estimate](#)? Call Bath Pros NW at [\(360\) 693-2284](#) today.

A little homework now can save you thousands later. Do you have questions about what to look for in a bathroom remodel? We're happy to help — no pressure, no strings attached.

Already Signed? Know Your Cancellation Rights

Both **Oregon** and **Washington** follow the Federal Trade Commission's (FTC) Cooling-Off Rule, which generally gives homeowners **three business days to cancel** specific contracts signed at their home, workplace, or temporary locations, such as fairs or trade shows.

Important Exceptions:

- The right to cancel does **not** apply if the contract is signed at the company's permanent showroom or office.
- The right to cancel does **not** apply to **custom-made or special-order products** that cannot be resold (which covers most bath and shower systems).
- Emergency repair agreements are also excluded.

Official Resources:

- Oregon DOJ Consumer Protection: [Door-to-Door Sales](#)
- Oregon Revised Statutes: [Cancellation of Home Solicitation Sale in Oregon](#)
- Washington Attorney General: [Cancellation Rights](#)
- Federal Trade Commission: [FTC Cooling-Off Rule](#)

Bottom line: Unless the agreement was signed in your home under pressure and the order is not custom, most bathroom remodel contracts are binding once you sign.

Advocate for your home. Advocate for your future self. The best time to get started is before another season of wear and tear sets in. Don't put off your remodel until it becomes a repair.

Message From the President

Thank you for taking the time to consider Bath Pros NW for your bathroom remodeling needs. We understand that hiring the right contractor is a significant decision, and we don't take that trust lightly.

We sincerely appreciate the opportunity to be considered for your project and look forward to earning your confidence through quality work and honest service.

If you have any questions about our team, services, or licensing, please don't hesitate to ask. We're here to help.

Sincerely,

Duane Underwood

President, Bath Pro's NW

duane@bathprosnw.com

(360) 693-2284